

# Virtual Event Platforms

Vendor Comparison — Summer 2022

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# Virtual Event Platforms Take Center Stage in 2022

### Produce Online & In-Person Events At Scale

Virtual event platforms have emerged as a solution to a problem that hundreds of thousands of organizations face. Following the COVID-19 pandemic, a new category of event management software emerged.

Experiences matter — both for the attendees and organizers.

It didn't take long for people to grow fatigued with Zoom meetings and the desire to attend them has waned.

Today, these hybrid event platforms offer a vast array of capabilities for event organizers and attendees so they are interactive, well-produced, and highly engaging.

The demand for virtual event software is high. Companies host product webinars, educational events, trade shows, and fireside chats that require a premium attendee experience.

### What's In This Comparison Guide?

- Vendor Market Presence
  - Social Media
  - Website
  - Customer Reviews
- Features To Expect
- Vendor Comparison Grid
- Methodology



# Virtual Event Platforms Market Presence (Social Media)

Company	Total Audience	LinkedIn Audience	Facebook Audience	Twitter Audience	YouTube Audience
Hubilo	129,479	49,338	67,105	12,091	945
Hopin	62,147	42,636	4,938	11,313	3,260
Airmeet	41,631	24,112	3,409	12,700	1,410
vFairs	33,720	29,615	2,980	532	593
Bigmarker	27,414	2,114	3,412	17,398	4,490
Whova	17,995	12,772	N/A	3,673	1,550
Socio (WebEx)	10,757	7,954	1,345	1,294	164
Goldcast	5,639	5,145	33	364	97
PheedLoop	3,288	2,261	130	883	14

Social media is a relevant indicator of overall market presence. While not entirely indicative of capability, strong performers here tend to have a more mature online presence, content, and interaction that lends itself to helping current and future customers.

### Virtual Event Platforms

## Market Presence (Web)

Company	Estimated Monthly Traffic (Similarweb)	Domain Rating (Ahrefs)	Estimated Monthly Traffic (Ahrefs)
Hubilo	477,000	74	9,073
Hopin	2,800,000	85	61,078
Airmeet	641,000	76	14,931
vFairs	668,000	82	21,429
Bigmarker	1,100,000	82	20,163
Whova	1,200,000	82	45,160
Socio (WebEx)	700,000	74	13,234
Goldcast	146,000	56	2,458
PheedLoop	492,000	76	2,687

An online web presence is a reflection of the market's awareness and growth of each brand. While not entirely indicative of capability, strong performers tend to have more original content and insights that attracts and serves customers.

### Virtual Event Platforms

### Market Presence (Reviews)

Company	G2 Customer Review Total	Positive G2 Reviews (4-5 Stars)	Negative G2 Reviews (1–3 Stars)	Positive Sentiment
Hubilo	334	331	3	99.10%
Hopin	638	609	29	95.45%
Airmeet	501	489	12	97.60%
vFairs	1,231	1,212	19	98.46%
Bigmarker	313	303	10	96.81%
Whova	922	914	8	99.13%
Socio (WebEx)	252	250	2	99.21%
Goldcast	84	84	0	100.00%
PheedLoop	295	295	0	100.00%

Customer reviews are indicative of a brand's ability to fulfill on its promises. Review site G2 maintains a high bar for integrity in their reviews, which is the source of this data.

### Virtual Event Platforms Features

#### Host Tools

Recording

Branding

Role-based Access

Premade Video Support

Registration

Event Creation

Upload/Import Registrants

Commerce/Ticketing (Paid Events)

User registration process

Attendee Tools

Registration

Attendee Live Chat

Polls & Surveys

Event agendas and schedules

Attendee networking

Floor plans / maps

#### Integration

Social Media Integration

Third-Party Streaming Support (OBS - Open Broadcaster Software)

Integration APIs

Platform

Performance & Reliability

Reporting & Dashboard

Marketing & Communications

Email Automation

Email customization

#### Administration

**Event Configuration** 

Speaker Access & Control

Advanced Reporting

Event Marketing

Analytics

These are the top features users can expect in a virtual events platform. Capabilities may be limited by plan and often carry different names for these functions between vendors.

#### **Collaboration Tools**

Multiple Presenters

Screen Sharing

Virtual Experience

Virtual Lobby

Built-in Webcasting

Cross-Device Functionality

Webcasting Integrations

Meeting Coordination

Scheduling

Pre-Event Reminders

Engagement

Online Event Agenda

Exhibitors/Sponsorships

Interactive Content

1:1 Networking

#### Software Type

Mobile

Desktop/Browser

Event Intelligence

Meeting Reports

Attendee Reports

Lead Capture



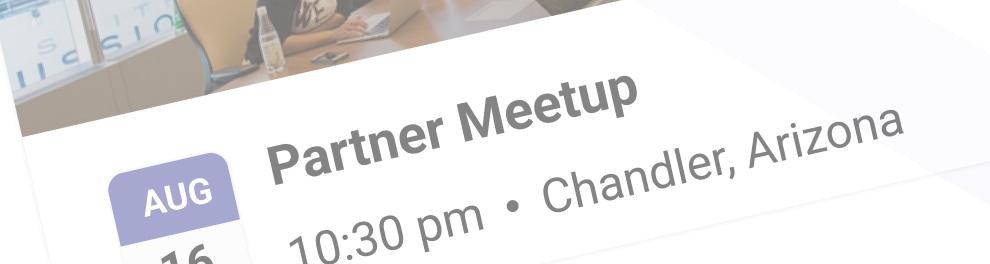
Feature	Airmeet	vFairs	Hubilo	Hopin	PheedLoop	Whova	Webex	Bigmarker	Goldcast	Zuddl
<b>Overall Feature Penetration</b>	98%	95%	95%	95%	93%	93%	86%	84%	86%	81%
Host Tools										
Recording										
Branding										
Role-based Access										
Premade Video Support	_	_	-		-		-	_	_	-
Registration										
Event Creation										
Upload/Import Registrants		_	_				-	-	_	
Commerce/Ticketing (Paid Events)									_	
User registration process										
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Floor plans / maps				_				-	_	_
Integration										
Social Media Integration										
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Performance & Reliability									_	_
Reporting & Dashboard								-		
Marketing & Communications										
Email Automation										_
Email customization							_			_
Administration										
Event Configuration										
Speaker Access & Control										
Advanced Reporting						_		-		
Event Marketing										
Analytics									_	
Collaboration Tools										
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Screen Sharing								_		
Integration										
Virtual Lobby					-	_	_	_		_
Built-in Webcasting					-	-				
Cross-Device Functionality										



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# Methodology

- Data captured and aggregated July 2022.
- Assessing the market's social media and web presence is a factor buyers care about. They need to know a company has a strong, stable footprint so they can to operate their events continuously.
- Customer web traffic can influence the data found under the Web Presence market data (Similarweb). We believe overall "Domain Rating" metrics provided by Ahrefs is fair reflection of market confidence in a vendor's website content.
- Feature comparison matrix is based on available information at the time of publishing from each vendor's website.
- Vendors may adjust feature availability in the future. No vendors were contacted in the commission of this report.

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## About Convrrt

**<u>Convrrt</u>** provides SaaS companies with customizable landing page platform they can embed within their software. Our page builder dramatically shortens the time it takes for users to create landing pages that are fully integrated with your application.

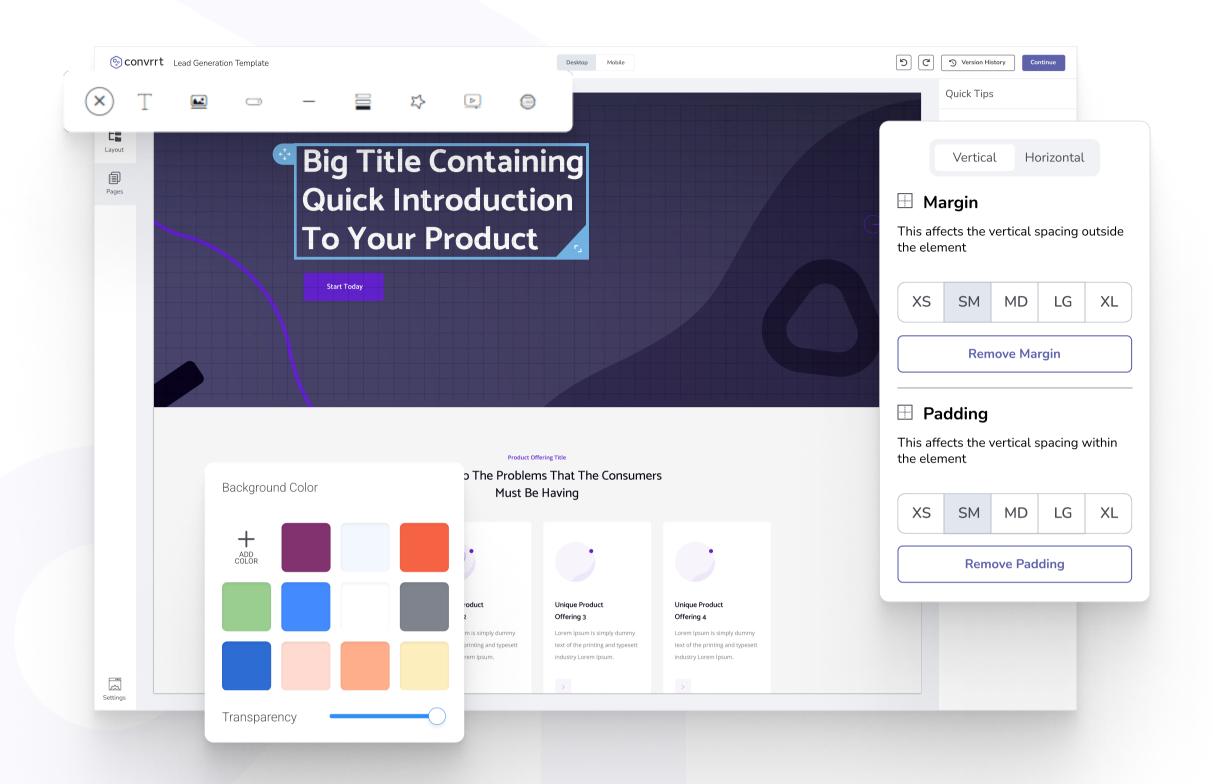
As a part of our research, we decided to share our findings with you and hope you enjoyed this report.



Our clients have generated more than 12 million leads with Convrrt







Increase product adoption

 $\checkmark$ 

Lower development costs

Achieve speed to market  $\checkmark$ 

SharpSpring

